

How to Participate in the Pharmacy Program

- 1. The primary health care clinics that serve as "medical homes" for BTC participants have pharmacy services for their patients. Most prescriptions they write for their patients can be obtained at their clinic. Some of these provide the medications at no charge; some will charge a fee based on family size and income.
- 2. If your medical home cannot provide the medication you need, you may be able to get your prescription filled through the BTC Pharmacy Program.
- 3. Ask the pharmacy or other staff at your medical home if your prescription is on the BTC list of approved medications. They have been provided this list and it is also available on the Bridges to Care web site: btc.Nashville.gov.
- 4. If you cannot obtain the medication at your medical home and the medication is on the BTC list, you may go to the Pharmacy at Metro Nashville General Hospital to have your prescription filled.
- 5. Metro Nashville General Hospital is located at 1818 Albion Street, and the Pharmacy is located on the 10th floor. Follow the signs after you get off the elevator. It is open 9 to 5, Monday through Friday.
- 6. If your family income and size places you under the federal poverty guideline, there will be no charge for your prescription. If your income and family size places you over the poverty line, there will be a \$5 co-payment for each prescription. At the time you enroll in the BTC program, the BTC Care Coordinator determines if you are required to pay the co-payment. This will be noted on your BTC identification card.
- 7. If you are to pay a co-payment, you will first go to the Business Office on the 9th floor, present your prescription, show the clerk your BTC card, and pay the co-payment.
- 8. Take the receipt provided by the Business Office to the Pharmacy on the 10th floor, present your prescription and co-payment receipt, and pick up your prescription.

IF YOU HAVE QUESTIONS, CALL THE BRIDGES TO CARE OFFICE AT 760-2799